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Book Descriptions:

Drinkwell Zen Fountain Manual

Washing your filter will allow the soap to seep into the pores and this cannot be removed, making the filter unusable and unsafe for your pet. The filter removes bad tastes and odours to improve the taste of the water and catches hair and small particles to keep the water cleaner. Either wash it in the top rack of your dishwasher or handwash these parts. If your dishwasher runs too hot, we recommend handwashing. When handwashing, use a bottle brush, aquarium brush, soft sponge, or brushes included in the Fountain Cleaning Kit and dish soap. Please note if you have the Avalon or Pagoda fountains, the filter housing should be hand washed. It is not dishwasher safe. There may be a faceplate cover over the impeller than can be pulled up with a coin or fingernail. Wash the impeller in soapy water, removing hair and other gunk that has collected around it. A cotton swab or small toothbrush might work too, or anything that can reach all the way inside of the cavity. Fill with water. Replug in fountain. This is a new object added to their environment, so give your pet enough time to get used to the fountain at their own pace. This time frame will usually only take a few days, and it is very rare that a pet will refuse to use the product entirely. If your pet prefers to drink running water from the faucet or shower, your pet will probably get used to the fountain very quickly. This way your pet can get used to drinking from the fountain without the noise and splash of running water. Try setting it to a lower flow setting. Remove the filter from the fountain, then add tuna juice or bouillon to the water until your pet is used to the new product. After that, you can clean the fountain, replace the filter, and refill the fountain with regular water. The filters do not purify the water. Change them every 24 weeks, depending on how many pets use the fountain, to keep the fountain water fresh and clean. They are safe to use with your pets drinking water. <http://www.detonacao.com.br/specialbrazil/fotos/craftex-dust-collector-manual.xml>

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The organic charcoal used in the filters is made of coconut shells. If you have more pets or notice more debris, a slimy feel, or decreased water flow in your fountain, you should clean it more often. Prefilters can usually be changed less frequently. Over time, debris gets stuck in the outer fabric of the filter, making it more difficult for the water to pass through it. The inner part of the filter contains granulated carbon with hundreds or thousands of microscopic holes, which bind to impurities in the water that cause bad tastes and smells. This binding prevents impurities from returning to the water. Eventually, the holes become clogged and can no longer remove impurities. Change the water and clean your fountain more frequently to prevent this. Soap residue may cause the sliminess. Be sure to rinse every part thoroughly before reassembling the fountain. To remove these deposits, clean the fountain parts with a 90% water, 10% vinegar solution. Rinse all parts thoroughly afterwards. Use filtered or purified water instead of hard tap water to prevent this. Some pets are prone to spilling. Watch your pet when he drinks to see if this is the cause. If it is, you can purchase a fountain mat or other waterresistant mat to place under the fountain. Look for visible cracks in the bowl. Some fountains hum a little louder than others. It should return to normal levels within a few minutes. If the noise stops when plugged back in, its possible that some debris is caught on the impeller. Remove the pump and clean the impeller. Try rubbing a small amount of vegetable oil onto the magnetic pin with a cotton bud to lubricate the impeller. See below for full cleaning

steps. Try adding plain white vinegar inside the pumps cavity without the impeller and allow it to soak for 1015 minutes. Allow the impeller to soak in a separate bowl of vinegar for the same duration of time. Clean all fountain parts in soap and water before reassembling the fountain.<http://cpsguffanti.com/uploads/craftex-planer-manual.xml>

Gently but firmly press down on this pin to reseal it into its proper place in the motor. If the pin has completely dislodged itself from the motor, it cannot be placed back into the motor cavity properly and the motor will have to be replaced. Call Customer Care for information on replacing your motor. Sometimes it takes a few minutes for the motor to start pumping water once its refilled or plugged in. If water doesnt flow after 5 minutes, try these troubleshooting tips To prevent this, you can purchase a cord cover from most hardware stores. You could also try securing the cord to the floor with duct tape. Lack of regular cleaning may result in the pump becoming clogged with pet hair and food debris. The pump must be cleaned every 24 weeks to ensure proper function. There may be a faceplate cover over the impeller than can be pulled up with a coin or fingernail. Wash the impeller in soapy water, removing hair and other gunk that has collected around it. A small toothbrush might work too, or anything that can reach all the way inside the cavity. Hard water will cause calcium deposits to build up in the pumps cavity, blocking the impeller from spinning. If there is evidence of hard water buildup inside the pump, try adding plain white vinegar inside the pumps cavity without the impeller and allow it to soak for 1015 minutes. Clean all fountain parts in soap and water before reassembling the fountain. If your pet is prone to chewing, visit your local hardware store and purchase a conduit cover to protect the cord. If the pump has been in regular use for several years, it may be old and need to be replaced. The fountain parts and pump are not UL approved for outdoor use. Using the fountain outside can damage the pump. If you have used your fountain outside, the pump may need to be replaced. To prevent this, always keep your fountain water above the fill line. You can also change the foam filter. This can cause the pump to overheat and stop functioning.

When refilling the bowl, make sure to add water before turning the fountain on. Try switching to a top with one fewer spout opening. The charcoal filter is made of organic coconut shells. Rinse the filter in cold water before placing it in the fountain to prevent this. Some filters may shed more charcoal than others due to differing consistency of charcoal in each batch of filters, so dont be surprised if some filters leave behind more charcoal dust than others. Fountains are toprack dishwasher safe except for the pump. We're committed to giving you expert advice to ensure you always receive the very best. Please try again later or please contact Customer Care Would you like to visit our US site To unplug, grasp the plug, not the cord. Call customer service immediately for further instructions. Never pull on the cord to remove the adaptor from the wall outlet. Please try again. The Drinkwell Zen Pet Fountain holds a full gallon of water and continually filters, pumps, and aerates the water The freefalling stream keeps water fresh, encouraging pets to drink more and stay hydrated. The Zen Pet Fountain is dishwashersafe and includes a stainless steel drinking bowl. Dishwasher safe excluding pump. When cleaning the pump, we recommend cleaning the fountain and changing the filter as well. Multipet households may need to be cleaned more frequently. Please note the Outdoor Dog Fountain pump face plate slides out. Completely rinse the pump, then reassemble. This can cause the pump to overheat and stop functioning. When refilling the bowl, make sure to add water before turning the fountain on. The pump must be cleaned every 24 weeks to ensure proper function. Check the water level. If water level is too low then the pump will have to work harder causing it to be louder than normal. If the noise stops when plugged back in, it's possible that some debris is caught on the impeller.

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Try rubbing a small amount of vegetable oil onto the magnetic pin with a Qtip to lubricate the impeller. This is loose granulated carbon dust from the filter and is completely harmless for your pet to drink. Rinse the filter in cold water before placing it in the fountain to prevent this. Change the

water and clean your fountain more frequently to prevent this. Soap residue may cause the sliminess. Unplug the fountain and plug it into a surge protector. This rubber seal secures the electrical power cord to the inside of the bowl and prevents leaking. Some pets are prone to spilling. If it is, you can purchase a fountain mat or other waterresistant mat to place under the fountain. You can also change the foam filter. This can cause the pump to overheat and stop functioning. When refilling the bowl, make sure to add water before turning the fountain on. Washing your filter will allow the soap to seep into the pores and this cannot be removed, making the filter unusable and unsafe for your pet. The filter is not required for normal operation of the fountain, but it does significantly improve the overall cleanliness and taste of the water for your pets. The filter removes bad tastes and odors to improve the taste of the water and catches hair and small particles to keep the water cleaner. The activated carbon continuously cleans water as it flows through the filter. The prefilter protects the pump from dirt, fur, drool, and debris. This is a new object added to their environment, so give your pet enough time to get used to the fountain at their own pace. If your pet prefers to drink running water from the faucet or shower, she will probably get used to the fountain very quickly. Here are a few tips to help transition your pet This way your pet can get used to drinking from the fountain without the noise and splash of running water. Try setting it to a lower flow setting.

Remove the filter from the fountain, then add tuna juice or bouillon to the water until your pet is used to the new product. After that, you can clean the fountain, replace the filter, and refill the fountain with regular water. The activated carbon filter removes bad tastes and odors from the water and catches large particles and debris from recirculating back into the water. The filters do not purify the water. Change them every 24 weeks, depending on how many pets use the fountain, to keep the fountain water fresh and clean. The activated carbon filter should be changed every 2 to 4 weeks, depending on the number of pets using the fountain. If you have more pets or notice more debris, a slimy feel, or decreased water flow in your fountain, you should clean it more often. Prefilters can usually be changed less frequently. These filters are similar to filters used in fish tanks. They are safe to use with your pet's drinking water. The organic activated carbon used in the filters is made of coconut shells. Once the filter has been used, the activated carbon tends to settle in the bottom of the pouch. The premium filters have 6 smaller pouches, rather than the 2 in the original filters, so the carbon is spread out more evenly for better filtration quality. Over time, debris gets stuck in the outer fabric of the filter, making it more difficult for the water to pass through it. Eventually, the holes become clogged and can no longer remove impurities. Put the filter in the filter housing with the black side facing the front. A continuous circulation system helps preventThey come with replaceable carbon filters that help remove bad tastes and odors. Plus, with a variety of styles and sizes available, you are sure to find the one thats right for your pet and home. Because every pet loves a clean stream of fresh drinking water on demand.

The larger sizes range from 192 ouncesPlus, theyre all madeAnd the best part is,Plus, theyre made with hygienic ceramic thats easytoclean and topshelf dishwasher safe. What more canPetSafe is devoted to innovation with a range of products to help you and your pet share the best moments. They make it a point to consult with top trainers, veterinarians and behaviorists and listen to feedback from pet parents so they can continually improve their designs and processes. They love running water, but the fountain not as much. In fact, they will run upstairs to drink out of their regular bowl. That being said, its my dogs, not the fountain, which works well. It is quiet, and the water appears to be clean. Having to buy replacement filters once a month is an added expense I hadnt counted on. Please try again later. The only downfall is that it requires lots of cleaning and maintenance in order to keep it sanitary, especially if more than one pet is using it. You need to clean all parts every week or two at most, and change the filter every couple weeks as well. This is the only negative part of the item. Please try again later. I have two dogs and several cats. So far it

runs well although if I don't clean it every 34 days the pump stops flowing because it gets stopped up. Can't blame the product given the number of shredding animals using it. My main complaint is the filter compartment. The filter doesn't lock in place and because of the way you have to replace the top unit when cleaning, the filter often falls out. It usually takes several attempts to get everything to stay in place and set it up correctly so the pump works. I need to buy a second fountain but will not buy another of these. Please try again later. I thought was because his bowls were getting hair and other stuff in them that I couldn't see so I decided to try a fountain bowl with a filter to filter anything out of the water. He loves his new bowl and I don't have to chase him out of the bathroom anymore.

Easy to put together and clean. Good for the money Please try again later. Super easy to use and clean; works perfectly fine. It could be a little less industrial looking. Please try again later. We run it all day, but turn off at night. I would say it runs about 12 hrs per day. Please try again later. When the water gets low it makes a really loud noise. I read other similar reviews before I bought it. I thought maybe it was just their product. No, it's mine too. The noise will scare you and your pets. Please try again later. But my dogs prefer not to use it. Ive noticed them drinking less water, noses are warm and dry instead of cold and wet. Ive had to put out a second bowl of water which they choose to drink from before they use the fountain pretty much every time. Maybe some dogs will use it, but neither of mine do. Please try again later. Nothing seems wrong with it, just stopped. I took it apart and cleaned it. Now I have to figure out how to return it and get something that works. Please try again later. It's very quiet and bigger than I expected. I also like that the bowl is stainless steel, so I don't have to worry about bacteria as much. I probably going to order another one for my doggo. Please try again later. Thank you for your feedback. Please try again later. Water Capacity To calculate the overall star rating and percentage breakdown by star, we don't use a simple average. Instead, our system considers things like how recent a review is and if the reviewer bought the item on Amazon. It also analyzes reviews to verify trustworthiness. See All Buying Options Add to Wish List Disabling it will result in some disabled or missing features. You can still see all customer reviews for the product. And then use a compressed air can to spray out any left over. Seriously get in there. I was surprised how much slime and grossness was in that little area. Makes a huge difference once its out though.

After having this fountain for a year it started to run a bit louder and one of my cats stopped using it. I was considering replacing the pump I thought the pump was getting weaker and that was why water was only going to the sides. Took me two weeks to figure out to clean the slit a bit more intensely. Now its running smoothly and is absolutely silent again!! I seriously love this fountain. My cats drink more and I know the water isnt stagnant haha. The filters are easily available at petsmart and petco. Its easy to clean if you take it all apart even the metal piece that the water pours onto. It does get slimy but anything will. There are tiny stains on the bottom of the bowl. Theyre not rust but just a pin sized little discoloration. Otherwise this hasnt rusted or gotten any other damage. At first, like other positive reviews have noted, found that our cats really liked it. Bought some filters and figured that with filter changes, it might need a quick weekly rinse or so. Also assumed that stainless steel bowl meant it would be easy to clean. Wrong on both counts. The filter sits below the water slide part, behind a plastic grate. Since there is no seal at any point, water is free to happily flow around the filter. Because the water is unfiltered, it collects and disperses hair and saliva through the entire flow of water. Additionally, the black plastic spout is formed of three pieces that snap together. To make that work, there are a great deal of channels, grooves and tabs that are very difficult to clean out completely, unless you have an old toothbrush, some powerful cleaner, and a spare hour or so. The pump, which actually was pretty stout, did have a hard time because of the gunk buildup and unfiltered hair. It also required cleaning presumably due to debris getting stuck in the impeller, resolved by whacking against the side of the sink and flushing with hot water.

The length of time between required cleanings shrank as the fountain is impossible to truly and thoroughly clean without dunking the whole thing in a heavy duty disinfectant, starting as two weeks, then a once a week complete disassembly and careful thorough cleaning of the slide, upper spout, lower spout, grate, pump, and bowl. It was a losing battle and I gave up when that wasn't really enough anymore. As insult to injury, taking apart the thing so often led to breaking one of the tabs that secured the large black plastic assembly to the bowl, which meant lining up the pump with the spout became tricky, requiring several attempts to get right. Removing the stainless steel water slide many, many times also led to the black plastic tab securing this part to partially break, which meant the slide became loose. But that was the least of the trouble, really. In the off chance that you have a kid and they have a project for science class where they need to demonstrate bacterial growth in a favorable environment, I would recommend this product. In all other cases, I would not. I think pet fountains are pretty great, actually, but you should look for a fountain that has a filter that works well and has as few plastic parts as possible. This one needs a redesign. Please try again later. From the United States At first, like other positive reviews have noted, found that our cats really liked it. This one needs a redesign. Please try again later. We are sad to hear that it is not working well for you, but we do appreciate all feedback. The Filters make the water taste fresh and reduce large particles. As the water is constantly circulating, all of the water will ultimately pass through the filter at some point in the process. This fountain carries a 1 year warranty and our Customer Care Team is standing by to offer assistance. Please give us a call at 18007322677 so that we can find a way to create a better experience for you! Please try again later. Kaitlyn van Brunschot 5.

0 out of 5 stars Makes a world of difference! Seriously get in there. Otherwise this hasn't rusted or gotten any other damage. Please try again later. Please try again later. The manufacturer commented on the review below Michael Jacobs 1.0 out of 5 stars The filters fit poorly in the slot which is a big part of the problem, and the poor design left a gap under the filter so unfiltered water goes right on in. This is great if you love constantly cleaning up splashed water and scrubbing out furry muck. Oh, and then the pump will die after a month or so. Please try again later. This issue may be resolved by lubricating the pump. To do this, disassemble the pump like you would for your normal weekly cleanings, and thoroughly wash and dry all three parts. Next, place a drop of edible oil vegetable or olive on the motor pin. Finally, reassemble the pump, reassemble the fountain, and add water. You should then be good to go. Additionally, your fountain does carry a one year warranty, and we are always happy to help. For further assistance with your product, please reach out to our Customer Care Team at 18008453274. Please try again later. Kas 5.0 out of 5 stars My cats loved them all, but cleaning them was very tedious and difficult to the point that I couldn't keep up the maintenance. I always also have fresh bowls of water down, but they didn't drink as much water as the vet recommended for their aging kidneys. They loved the flowing, waterfalls that gave them multiple places to drink from. As a last resort, I tried this version, and now we are all happy. It doesn't splash, and is very quiet when running. I have found it super easy to clean, and not a chore at all. I have two of these now in different places in the house. The first fountain has been running nonstop for over three months now, and it's just purring along, as are my furred family. I highly recommend this one! Please try again later. Please try again later. Lee Family 5.

0 out of 5 stars Have to say, it is a great purchase for this picky woman. My eldest cat is blind, the noise makes it easier for her to find. I like that you can take the metal water catch tray out and have it sound like you're actually by a stream. I have it in my bedroom and that is the ONLY sound it makes. Put the metal water slide back and it's silent. Yes, you have to clean it regularly. Ick and shame on you for those people who never clean their pet's water. I purchased the Petsafe Drinkwell case of replacement filters when I first purchased this. Smart move. If you are teetering on the fence because of the reviews, take it from me, this is a great buy. My little girl is almost 19 and has kidney issues and requires a lot of water, this is wonderful because of the amount of water it holds. I only

need to refill it about every 3 days. Yes, it gets a little water running sound when it gets low, but once you fill it, it is super quiet again. Ive had this for a couple of months and have only had to clean it twice. It comes apart super easy, it all comes apart, thats my favorite part, no sneaky areas that are uncleanable. Takes me about 3 minutes to disassemble it, clean it thoroughly with soap and water and reassemble it. 3 minutes of my life, once a month, is well worth it for my girl. She too likes to drink it from the flow. Please try again later. Please try again later. D. Walter 5.0 out of 5 stars These work great, but the plastic is almost impossible to keep clean. I saw this fountain, and thought that stainless steel might work a lot better than the plastic, so I bought one. It holds the same amount of water as the Platinum, is easier to clean, is quieter, and the bowl part is bigger for our cats to get their big heads in there to drink. They took right to it, didnt need any time to get used to it. As soon as I turned it on, they sniffed around for a minute, and started drinking. Please try again later. Please try again later. Genna 5.

0 out of 5 stars It was difficult to choose because all the nice fountains had both good and HORRIBLE reviews. Finally I just decided to take a risk and pick the one that seemed best for us. I am so glad it was this one. I love it! My kitties dont like drinking from faucets or anything like that, so the splashless stream is perfect for them. They adapted right away and have stopped drinking from the fishbowl. Its large, so I dont have to refill it constantly. I get about a week before having to add more water. Its easy to clean, fairly attractive, almost silent, sturdy, and a great price on Amazon. Weve been pleased for a few weeks and will update if anything changes. Please try again later. Please try again later. Rambling Annie 5.0 out of 5 stars First, the stainless is better and easier to clean than the plastic. Second, I really enjoy the flowing water sound, it is relaxing. Third, my cat LOVES it. He no longer knocks his head getting water, he just drinks directly from the flowing fountain of water. Great purchase! Please try again later. Please try again later. Amy Ann 5.0 out of 5 stars I have been through all of the different Drinkwell Fountains the original, the platinum, and the multitiered one but this one is by far the best design out of all of them. The other Drinkwell Fountains always got really dirty and they were so hard to clean. The Platinum and Original Fountains always got water deposits on the inside of the bowl, and it was impossible to clean the reservoir and intake areas of the fountains. Mine eventually got so gross, I ended up throwing them out. I initially bought this fountain because it was one of the only stainless steel bowls, and while the fountain area itself is plastic, the bowl is so easy to clean. All the the parts are detachable from the bowl, and all of the pieces of the fountain come apart.

I was a little hesitant that it did not have a water reservoir, but the bowl holds plenty of water, and because the bowl is open it is easy to add more water if I need to. The bowl is much larger than I would have thought. My 15lb minpin could probably curl up in a ball and fit inside it, but I would say the actual footprint of the bowl is about the same, if not a tad bigger than the platinum fountain. Filters I found out the hard way that this fountain will not fit the Drinkwell Platinum filters. You need to purchase the standard Drinkwell filters that have two sections. Overall, I have had this fountain for about 4 months and I wouldnt change a thing about it. Its quiet, easy to clean, and does its job. Go buy it now! Please try again later. Please try again later. Ben Top Contributor Pets 5.0 out of 5 stars I have two cats that both drink from it now. Girl cat took to it within a second of plugging it in, and boy cat drank after about ten minutes of spying on it from across the room. I had issues with boy cat drinking from a bowl previously, he would dip his paw in and drink from his paw or he would splash the water out onto the floor and drink it from the floor. I didnt like this because he got the floor all wet, his water full of dirt and litter, and because it isnt sanitary for him. He now drinks right from the bowl. Ive even seen both cats drink right from the waterfall part. I think part of the problem previously was that they had a difficult time seeing the depth of the water in the bowl, and didnt want to get water on their faces, so to disturb the surface they would put a paw in. Now the water is moving and the surface is visible to them without needing to put dirty paws in. The charcoal filter is a complete gimmick and I will not be buying more. I say this because water does not need to

flow through the filter to reach the pump. The black part does not seal to the stainless bowl and water can flow under and around it, bypassing the filter.

This is not an issue for me because I drink our tap water with no filter, so the cats will be fine too. It holds a ton of water, with a min and max line on the black part. It is easy to take apart, the black part lifts off the stainless bowl with two tabs that hold it on. You can rinse the black part independantly of the stainless bowl and then rinse the bowl and youre done cleaning. Really no other disassembly needed. The cord has a break in the middle where you can unplug it so you dont need to unplug the wall part. It looks sharp, and feels like a quality thing. There are rubber feet on the bottom of the stainless bowl. It is very quiet. In my apartment I cant hear it when the ac is running, and with the ac off it is barely audible from across the room. My parents have a larger dog model that is much louder. If the sound of this unit were to bother you then I would be willing to bet that any flowing bowl would bother you. I will update my review if anything goes wrong with it. Be sure to keep it close to the full level, itll help the pump last longer and give the quietest operation.

Update as of one year later its still kicking. No rust or anything yet. Still pumps fine. It helps to have a sink with a higher powered spray nozzle to clean the slimyness that can otherwise build up inside the tubes of the pump part. I wanted to update again to say that I discovered more of it comes apart than I thought. Mine started flowing slow, so I started trying to take more apart. The black cover just above where the waterfall comes out is removable just by pulling up on it. This allows you to clean the slimy clear crap that builds up slowly in there. I should have been cleaning it every time and feel stupid now. The pump has a plastic screen on it and this actually pulls straight off. This pulls off too. I now just clean all these parts with dish soap and a dish brush and the pump works like new. I should have been doing this all along but I was unaware it came apart!

<http://schlammatlas.de/en/node/25010>